



smart



smart South West Service Plan.
Spread the cost of servicing into monthly payments.

>> The benefits

Available on smart cars up to 10 years old, a smart South West Service Plan can be taken out at any point during ownership and offers the following benefits:

Fixed price

Depending on whether you require 2, 3 or 4 services, your price will be fixed from the day that you take out your plan irrespective of inflation.

Transferable

The benefits of a smart South West Service Plan[†] can be passed onto a new owner as long as it has been paid for upfront - making your car an even more attractive proposition to a potential new owner.

The expertise of a smart official workshop

No-one takes better care of a smart car than an official workshop. Where else will you have access to technicians trained to the highest manufacturer standards using the latest diagnostics technology and only genuine parts.

Full service history

The stamp of a smart official workshop in your digital service books shows that you have taken exceptional care of your car throughout your ownership. This may enhance its appeal to a potential new owner if selling privately or when part-exchanging for another smart car.

Servicing your smart car at any official workshop is also a requirement if you are funding your vehicle through the smart Agility Program. Failure to do so may result in an additional finance charge of up to £1,000.

Choice of locations

You can take your car in for servicing at any one of smart South West's four official workshops.

Easy budgeting

By opting to pay monthly, you can spread the cost of servicing your smart car and avoid the financial headache of unexpected bill.

Complete flexibility

If you have a smart South West Service Plan[†] and wish to change your car, nothing could be easier! If your payments total less than the value of the services you've had, simply bring the plan up to date with a one-off payment. Alternatively, if you've paid more than the value of the services you've had, we will refund the difference.

» Servicing that stands out

A smart South West Service Plan[†] makes servicing simple and provides you with the piece-of-mind that the servicing of your car will be taken care of in line with your individual requirements and without the worry of unexpected bills and inflationary price rises.

Take out a service plan today and your costs will be fixed for its duration. So even if the price of labour or parts should rise, the cost of your plan will remain the same - that's a guarantee.

Plus, you will enjoy the reassurance that your vehicle is being looked after by the expert technicians of our official workshop.

In addition to the convenience and reassurance that it offers, a smart South West Service Plan[†] also goes above and beyond comparable products in the marketplace by offering host of additional benefits - most of them complimentary - for the duration of the contract:

- Free oil top-ups
- Free engine software updates
- Free puncture repairs
- Free courtesy car (normal charge £30 - included insurance plus 40 miles, modest fuel charges thereafter)
- Half price MOT
- 15% off additional labour



>> Smart servicing



Designed around you, our flexible handover options keep you on the road no matter what. With Drop&Go, Lounge and Drive to choose from, as well as Collect for an additional £40.00, smart South West makes your servicing experience simple and convenient.

www.smartsouth-west.co.uk/service-and-repair/



»» Your plan, your choice

A smart South West Service Plan[†] provides owners with unrivalled After Sales care for their vehicle that can be tailored to their own individual needs.

The comprehensive and totally flexible package is designed to suit you – not only in terms of the number of services required but also how you pay for it.

You can select two, three or four services and you are welcome to discuss the most suitable options with a representative of the service department at your local Mercedes-Benz South West retailer, whose recommendation will be based on vehicle mileage and the type of driving you undertake.

Monthly

From just £20.00* per month, spread your servicing costs by paying an affordable monthly sum by direct debit.

- 2 services can be spread over 24 months
- 3 services can be spread over 24 or 36 months
- 4 services can be spread over 24, 36 or 48 months
- Additional services for higher mileage

Upfront

Pay the full amount of your service plan upfront and enjoy the reassurance that there is no further financial outlay for its duration. If you sell the car, you will be able to pass on any unused services to the new owner.

Payment can be made by debit or credit card.

For further information on a smart South West Service Plan[†], or to sign up for one, please contact your nearest service department using the details overleaf.

Visit www.smartsouth-west.co.uk for more information.

smart of Exeter

Matford Park Road, Exeter, EX2 8FD
01392 339 795

smart of Plymouth

Tavistock Road, Derriford, PL6 8BB
01752 520 803

smart of Truro

Probus, Truro, TR2 4HX
01872 464 159

smart of Taunton

Toneway, Taunton, TA1 2EJ
01823 238 421

*Based on figures for a smart South West Service Plan taken on a fortnight or fortnight over 24 months or two manufacturer scheduled services based on mileage, whichever comes first. Prices correct 04/22. Prices subject to change.

†The smart South West Service Plan is an independent product exclusive to smart south West and is not affiliated to nor authorised by smart UK, Mercedes-Benz UK or Daimler AG.

Please note: If you choose to withdraw from the agreement prior to the end of your contract period a settlement figure will be calculated based on the total amount collected less servicing charges and administration costs. If the amount owed is less than that already paid we will raise an invoice for the outstanding balance.